



West Texas

(Optional) May 12th ½ Day – Veterans Initiative Program

May 13th Hospice & Palliative Care Conference

This educational activity is jointly provided by Exigent Medical Education and

Texas Hospice Organization

6 hours of CNE/CEUs as well as CEs for Administrators and other staff members

Target Audience: Physicians, Nurses, Administrators, Social Workers, Chaplains, Bereavement and Support Staff

Overview: TNMHPO is bringing quality hospice and palliative care education to West Texas with a two-day regional event. Join us for a half-day Exploring Veteran Affairs on May 12, followed by a full day of education on communication, compliance, bereavement, IDT leadership, and ethics in marketing on May 13. A light breakfast along with a nutritious lunch will be provided on May 13th.

Learning Objectives:

- Identify current issues and emerging trends impacting hospice and palliative care.
- Explore practical strategies to strengthen communication, compliance, and interdisciplinary care.
- List key documentation, operational, and clinical practices that support quality hospice care.
- Identify opportunities to improve patient, family, and team outcomes.

May 12th – ½ Day – Hospice of Lubbock (Compassus)

1pm – 4pm – Exploring Veteran Affairs | Ed Tello, Veteran Engagement Liasson, TNMHPO | Texas now has the largest veteran population in the nation above California and Florida. We will discuss ways to help veterans and how to build a veteran centric organization. And most importantly we will review the new WHV program sponsored by The Alliance for Care at Home and the new Veteran program we are sponsoring at the Texas-New Mexico Hospice Organization. Join us to network with other programs in your area and learn more about how to serve veterans.

May 13th – Location - Texas Tech Health Science Center Academic Event Center

AGENDA

8:30am – 9:00am | Registration/Breakfast/Welcome Attendees/Announcements

9:00am – 10:00am | Communicating the Value of Hospice: Strategies to Enhance Quality and Length of Life| Jeremy Brown, MD, Hospice of Lubbock | How to promote the benefits

of hospice from a non-marketing team member. This interdisciplinary education session will explore effective communication strategies for promoting timely access to hospice and palliative care. Emphasis will be placed on how nurses, social workers, and other non-marketing team members can engage in values-based discussions with physicians, patients, families, and other healthcare professionals to reframe hospice as an evidence-based intervention that enhances quality and—often—quantity of life.

10:00am – 10:10am | BREAK

10:10am – 11:10am | What To Do if Your Patient Goes to The Emergency Room? | Kelly Klein MD, AAHPM, FAAFP, HMDC, Program Director, Hospice and Palliative Medicine Fellowship, Texas Tech University Health Science Center | Emergency department visits are sometimes necessary but can also disrupt the goals of care and create confusion for families, hospice staff, and the hospital. This session will review what hospice teams should do when a patient presents to the emergency department- communication strategies, documentation essentials, symptom management considerations, and how to support goal-concordant care while minimizing unwanted interventions.

11:10am – 11:20am – BREAK

11:20am – 12:20am | Documentation for Eligibility & Audit Readiness | Lauren Templeton, DO, FAAHPM, HMDC, Consultant Physician, Pennant Group & Weatherbee Resources | This session provides practical guidance on documenting hospice eligibility in a way that supports accurate certification/recertification and strengthens audit readiness. Participants will review key regulatory expectations, common documentation gaps, and strategies to ensure clinical narratives and supporting records clearly substantiate terminal prognosis and ongoing eligibility. The course includes actionable tips to improve consistency across the interdisciplinary group and reduce compliance risk.

12:20pm – 1:30pm Lunch

1:30pm – 2:30pm | Beyond Condolence Cards: A structured Bereavement Initiative in Hospice | Romeeka Siddiqui, MD, Hospice & Palliative Medicine Fellow Physician, Texas Tech University Health Science Center | Hospices pride themselves on offering bereavement services to caregivers for one year following a patient's death. However, this is often equivalent to a generic Hallmark card/call. I developed an initiative to connect bereaved families to structured support groups in the immediate post-loss period.

2:30pm – 2:40pm – BREAK

2:40pm - 3:40pm | Leading High-Impact Hospice IDT Meetings | Chris Gallarneau, Senior Education Consultant, MAC Legacy | Hospice IDT meetings are more than a requirement. They are the clinical and compliance heartbeat of your program. Learn practical strategies to lead focused, high-impact IDT discussions that strengthen team engagement, improve documentation integrity, and elevate patient-centered care.

3:40pm – 3:50pm | BREAK

3:50pm – 4:50pm | Donuts, Data, and the Line You Don't Cross: When does relationship-building turn into compliance risk? Interactive Scenarios and Safer Marketing Strategies | Carol Turner, RN, Compliance Officer, and Leslie Chalmers, Director of Public Relations & Brand Management BeyondFaith Hospice | Lunch with a referral source. Sponsoring a facility event. Providing educational resources. These everyday hospice marketing activities can raise compliance questions. Through interactive scenarios based on real-world situations, this session helps participants identify potential risk areas and explore safer strategies for building referral relationships without crossing compliance lines.

ACCREDITED CONTINUING EDUCATION

Accreditation Statement



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by Exigent Medical Education and Texas Hospice Organization. Exigent Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive a maximum of 6.0 Interprofessional Continuing Education (IPCE) credit for learning and change.

Credit Designation for Nursing

Exigent Medical Education designates this continuing nursing education activity for 6.0 contact hours. *Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*



ASWB approved continuing education **Social Work**

As a Jointly Accredited Organization, Exigent Medical Education is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Exigent Medical Education maintains responsibility for this course. Social workers completing this course receive 6.0 continuing education credit.

Exigent Contact Information

For information about the accreditation of this program please contact Exigent at info@yourjointprovider.com.

Disclosure of Relevant Financial Relationships

Exigent Medical Education requires faculty, instructors, authors, planners, directors, managers, peer reviewers, relevant staff and other individuals who are in a position to control the content of this activity to disclose all personal financial relationships they may have in the past 24 months with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant financial relationships are identified and mitigated prior to initiation of the planning phase for an activity.

Exigent has mitigated and disclosed to learners all relevant financial relationships disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The **faculty** reported the following relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

Speakers, Presenters	Relevant Financial Relationship
Jeremy Brown, MD	Nothing to disclose
Kelly Klein MD, AAHPM, FAAFP, HMDC	Nothing to disclose
Lauren Templeton, DO, FAAHPM, HMDC	Nothing to disclose
Romeeka Siddiqui, MD	Nothing to disclose
Chris Gallarneau	Nothing to disclose
Carol Turner, RN	Nothing to disclose
Leslie Chalmers	Nothing to disclose

The **directors, planners, managers, peer reviewers, and relevant staff** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

Directors, Planners, Managers, Peer Reviewers, and Relevant Staff	Relevant Financial Relationship
Kelly Klein MD, AAHPM, FAAFP, HMDC	Nothing to disclose
Keith Parker, MBA	Nothing to disclose
Leslie Chambers	Nothing to disclose
Maxcine Tomlinson, LMSW	Nothing to disclose
Holly Hampe, DSC, FACHE, RN, MHA, MRM, CPHQ	Nothing to disclose
Dee Morgillo, Med, MLS(ASCP), CHCP	Nothing to disclose

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Disclosure of Unlabeled Use

This educational activity may contain discussion of published and/or investigational uses of agents that are not indicated by the FDA. The planners of this activity do not recommend the use of any agent outside of the labeled indications. The opinions expressed in the educational activity are those of the faculty and do not necessarily represent the views of the planners. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

Requirements for credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration process online by **11:59 pm ET June 13, 2026**.
- Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print/save.

Texas & New Mexico Hospice Organization is an approved provider of continuing education for Hospice Administrators by the Texas Health and Human Services Commission.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

CANCELLATION POLICY:

Cancellations received by email, on or before 5:00 p.m. on May 10th, 2026, will be entitled to a refund, less a \$25 administrative fee. Cancellations after May 10th, 2026, and conference "no-shows" forfeit their entire registration fee. Substitutions are welcome.

Please advise TNMHPO by email at kparker@txnmhospice.org if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted.