

Texas New Mexico Hospice and Palliative Care Organization (TNMHPO)

Membership Unity and Integrity Agreement

Preamble

The Texas New Mexico Hospice and Palliative Care Organization (TNMHPO) is a community of mission-driven hospice and palliative care professionals dedicated to compassionate, patient- and family-centered care across Texas and New Mexico. We honor the values, goals, and choices of those we serve, and we uphold the interdisciplinary model that addresses physical, emotional, social, and spiritual needs, including bereavement support.

We recognize that the Medicare hospice benefit—and corresponding Medicaid benefits in Texas and New Mexico—represent a vital public trust. As access to hospice and palliative care grows, so does our shared responsibility to protect quality, integrity, and confidence in these services, and to stand firmly against practices that exploit patients, families, or the hospice benefit.

Our Commitments

• Ethical Care Delivery

We obtain informed consent, verify eligibility, and document care in accordance with federal Conditions of Participation and applicable Texas and New Mexico regulations.

• Transparency and Respect

We provide accurate information about services, choices, and coverage, and we honor the preferences, values, and rights of patients and families.

• Ethical Marketing and Referrals

We market and accept referrals ethically, avoiding misleading or coercive practices.

• Quality and Accountability

We monitor performance, respond promptly to concerns, and continuously improve the quality and safety of care.

• Culture of Safety

We maintain a culture of transparency and nonretaliation for staff, volunteers, or others who raise good-faith concerns about quality or compliance.

- **Equity and Access**

We promote equity, cultural humility, and access to high-quality hospice and palliative care for all communities across Texas and New Mexico.

Compliance and Use of TNMHPO Name

Use of the TNMHPO name and logo in public materials represents a commitment to uphold this agreement. TNMHPO reserves the right to review member conduct and may request corrective action when necessary to protect the integrity of the organization and the hospice and palliative care community.

Antitrust Notice

This agreement does not address prices, discounts, wages, or any other terms of competition. All TNMHPO members will make independent business decisions and comply with all applicable state and federal antitrust laws.
