

40 Years of Hope, 40 Years of Excellence



Texas and New Mexico Hospice Organization

40th Annual Conference | San Antonio 2022

February 18-21, 2022 | San Antonio Colonnade Hotel

This educational activity is jointly provided by AXIS Medical Education and Texas & New Mexico Hospice Organization



PAY BY CHECK REGISTRATION FORM

TNMHO Annual Convention – Feb. 18-22, 2022

REGISTRANT INFORMATION

TYPE or PRINT the following information. Please complete a separate form for each participant, photocopy as needed.

Name _____

Professional Designation (i.e., RN, LVN, MSW, etc.) _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____ Phone (____) _____

Email (required) _____

REGISTRATION FEES

**Full Registration

Please circle the option that applies

	Member	Non-Member
Early Registration (postmarked by 1/17/21)	\$350	\$550
Regular Registration (postmarked by 1/14/21)	\$400	\$600
Late Registration (postmarked after 2/14/21)	\$450	\$650

(An individual may not register for multiple single days in order to avoid paying the full registration fee)

One-Day Reg. (by 01/17) for Sat. or Sun. \$210 \$310

One-Day Reg. (after 1/17) for Sat. or Sun. \$239 \$339

Presenter Discount of \$150.00

We Honor Veterans (WHV) Preconference (2/18) \$75 with Full conference registration/\$100 stand-alone

TOTAL AMOUNT REGISTRATION _____

I'm going to attend The Advanced Clinical Track Friday 1-5 PM

Check if you require special services to fully participate in the program. Attach a written description of your needs.

Full payment MUST accompany all registrations. Registrations without payment attached will be returned. The postmarked date of mailing will determine the registration rate. Make checks and charges payable to Texas & New Mexico Hospice Organization.

(T&NMHO TAX ID #: 75-1870672)

MAIL PAYMENT TO: TNMHO, 1108 Lavaca, Suite 727, AUSTIN, TX 78701

If paying by credit card please register at: <https://www.txnmhospice.org/product/2022conference/>

CANCELLATION POLICY: Cancellations received by email by 5:00 pm on Jan. 17, 2022 will be entitled to a refund, less a \$25 administrative fee. Cancellations after Jan. 17, 2022 and conference "no-shows" forfeit their entire registration fee.

Substitutions are welcome. Please advise TNMHO by email if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted. Email: bbaker@txnmhospice.org with substitutions and cancellations.

Accommodations: San Antonio Colonnade Hotel at 9821 Colonnade Blvd, San Antonio, TX 78230 Call for reservations: (210)-699-5800 or email sacolonnadehotel@gmail.com

Consent to Use of Photographic Images: Registration and attendance at, or participation in, TNMHO meetings or other activities constitutes an agreement by the registrant to TNMHO's use and distribution (now and in the future) of the registrant or attendee's image or voice in photographs, videotapes, electronic reproductions and audio tapes of such events and activities.



CONFERENCE AT A GLANCE

Pre-Conferences - Friday February 18, 2022

Time/ CEUs	Session	Room	Overview
8:45-4:45 PM	Pre-Con		We Honor Veterans Conference
12:00-4:45 PM	Pre-Con		Advanced Clinical Track (4 Hours CNE/CME)

Day 1, Saturday, February 19, 2022

Time/ CEUs	Session	Room	Overview
9:00-10:15 AM	General		Keynote: Developing Sustainable Resiliency (CME, CNE, CE)
10:30-11:30 AM	Breakouts		Overview
CME, CEU	A-1		The Role of the Hospice Physician in Defensive Documentation
CME, CNE, CEU	A-2		Leadership and Management in Hospice, 2022 and Beyond
CNE, CEU	A-3		Spiritual Care: What is It? What Do We Do With It?
CNE, CEU	A-4		Palmetto GBA Workshop: Billing and Medical Review Part 1
11:30-1:00 PM	Lunch on Your Own		
1:00-2:00 PM	Breakouts	Room	Overview
CME, CNE, CEU	B-1		Pain Management: The Hospice Raison D'etre
CEU	B-2		Leveraging Technology for Staff Recruitment and Retention
CME, CNE, CEU	B-3		Moving Forward: Bacon, COVID-19, and Luby's
CNE, CEU	B-4		Palmetto GBA Workshop: Billing and Medical Review Part 2
2:15-3:15 PM	Breakouts	Room	Overview
CME, CNE, CEU	C-1		Antidepressant Medication Uses in Hospice and Palliative Care
CNE, CEU	C-2		The Direct Correlation between Hospice PEPPER and Payment-Related Scrutiny
CME, CNE, CEU	C-3		Overcoming Barriers and Unrealistic Requests
CNE, CEU	C-4		Palmetto GBA Workshop: Billing and Medical Review Part 3
3:30-4:30 PM	Breakouts	Room	Overview
CME, CNE, CEU	D-1		Ethics in Hospice Care
CEU	D-2		Designing an orientation program to retain staff
CNE, CEU	D-3		Ancillary Therapies for Hospice Patients: Music, Aroma, Massage
CNE, CEU	D-4		Palmetto GBA Workshop: Billing and Medical Review Part 4
5:00 - 6:30 PM			Welcome Party (Drinks and Appetizers, open to all conference participants)



Day 2, Sunday, February 20, 2022

9:00-10:45 AM	General		Keynote: Your Patient is Their Story – Storytelling for Healing and Meaning Making (CNE, CE) - Followed by The Annual Awards Ceremony
11:00-12:00 PM	Breakouts	Room	Overview
CME, CNE, CE	E-1		Make the Most of MOST!
	CE	E-2	Fostering well-being amongst hospice clinical staff through debriefings
	CNE, CE	E-3	Supporting Children during end of life Q&A session
	CNE, CE	E-4	Hospice QAPI Requirements
12:00-1:30 PM	Lunch		Lunch on Your Own
12:45-1:25			TNMHO’s Annual Business Meeting (All Welcome) (Bring a Lunch)
1:30-2:30 PM	Breakouts	Room	Overview
CME, CNE, CE	F-1		Facing the Challenges of Anticoagulants in Hospice
	CNE, CE	F-2	Creating an Impactful Hospice Care Plan
	CNE, CE	F-3	"It's Grief Counseling and I Helped!"
	CE	F-4	Advocacy for Hospice Clients in Licensed and Unlicensed Facilities and Residential Settings
2:45-3:45 PM	Breakouts	Room	Overview
CME, CNE, CE	G-1		The Gap between Chronic and Terminal Illness
CME, CNE, CE	G-2		Advanced Medication Management: Don't You Stop All Meds in Hospice Anyway?
	CE	G-3	Condition of Participation For Volunteer Program Managers and Volunteers
	CE	G-4	Supportive Palliative Care and Hospice
3:45-4:00 PM	Break with Refreshments		
4:00-5:00 PM	Breakouts	Room	Overview
CME, CNE, CE	H-1		Is Your Documentation in Focus?
	CNE, CE	H-2	Get Connected
	CNE, CE	H-3	Providing Spiritual Care in Challenging Situations
CME, CNE, CE	H-4		Heart Failure After Hospice Election

Day 3, Monday, February 21, 2022

Times	Breakouts	Room	Overview
8:00-8:30 AM	Service		Celebration of Life – Remembrance Service
8:45-9:45 AM	General		Conversations that Connect - How to Navigate the Tough Conversations (CME, CNE, CE)
10:00 - 11:30 AM	General		Leadership in the Time of COVID - Panel (CME, CNE, CE)

Continuing Education Key:

CME = Continuing Medical Education (physicians)

CNE = Continuing Nurse Education

CE = TX Hospice Administrators, Social Workers, Licensed Professional Counselors



Conference Hotel – San Antonio Colonnade Hotel

"Immerse yourself in the spirit of San Antonio, TX at this lavish high-rise retreat that overlooks the rolling Texas Hill Country. Omni San Antonio Hotel at the Colonnade features huge indoor and outdoor pools, in-room massage services, and a piano bar. Enjoy award-winning South American fine dining at Bolo's Rotisserie Grill. Stay moments away from The Shops at La Cantera, the historic Alamo, and the colorful River Walk."





PRE-CONFERENCE WORKSHOP SCHEDULE

WE HONOR VETERANS PRE-CONFERENCE- Friday February 18, 2022

8:45-9:15 AM Opening Ceremony, Honoring Veterans in attendance w/ Color Guard, Bagpipe & Drum Corp. National Anthem, Pledge of Allegiance and Welcome

9:15-10:00 AM NHPCO/WHV Update; Katherine Kemp, National Director WHV Program

WHV is a Nationwide program sponsored by NHPCO in connection with the Veteran Administration. Katherine Kemp will update us on any new programs, requirements and the latest information affecting the Levels of Achievement for WHV.

10:15-11:10AM Death & Burial Benefits: Larry Provost, National Cemetery Administrator

Many veterans miss the opportunity to use one of their main benefits, Burial Benefit which is free to any honorably discharged veteran. Mr. Provost will review these benefits and any changes that impact veterans and their families.

11:15-12:10 AM Wish for Our Heroes: Jeff Wells, President & Founder - Granting wishes, one hero at a time

Wish for Our Heroes is a national 501(c)(3), dedicated to assisting men and women of the United States Active-duty military and veterans. The priority is to always grant basic needs or emergencies first – anything from putting food on the table to assisting with car repairs, home repairs, clothing, etc...

12:15-1:10 PM Lunch Break (Lunch Provided)

1:15-2:10 PM Veterans Benefits/Compensation: Michael Walljasper, Asst. Veteran Service Center Manager, Houston Regional Office

The greatest need among veterans is request for benefits. You won't want to miss this very informative presentation from Mr. Walljasper. Learn how to maneuver through the endless cycle of red tape and help veterans get the benefits they deserve. The new "Blue Water Navy Vietnam Veterans Act" will also be a topic of discussion.

2:15- 3:25 PM Marketing your WHV Program for Growth and Success

**Rev. Edward Tello, Veteran Liaison, Amedisys Hospice, Board Chair for SCTHVP;
Jodi Gillette, Hospice of El Paso; Beth Bogan, Seasons Hospice, Volunteer Services**

This panel will review great ideas on how to energize and market your WHV program. With over 20 years' experience working with WHV, the panel will also provide information on referral sources, and how to navigate through the five Levels of the program. There will be time for Q&A, so come prepared to share ideas that have worked for your site.

**3:50-4:45 PM Growing Beyond Trauma-Informed Care: A Transformational Clinical Approach
Dr. Carla Cheatham, MA, MDiv, PhD, TRT, Principal at Carla Cheatham Consulting Group**

Untreated trauma symptoms harm patients, wear out teams, consume resources and contribute to service failures. The fields of resilience, emotional intelligence, and interpersonal neurobiology teach us to respond effectively to trauma in our midst, and within us. This presentation will discuss how.



ADVANCED CLINICAL PRE-CONFERENCE

Friday February 18, 2022

Advanced Clinical Pre-conference (Free to Conference Attendees) 12 PM-4:45 PM

12:00-1:00 p.m. Parkinson's Disease: Yes, It's Complicated!

Robert Friedman, MD, Former CMO of Hospice Austin

Parkinson's Disease and related disorders are especially challenging in terms of prognosis and management. Through case presentation this session will explore those challenges and how to address them.

1:15-2:15 p.m. Caring for an LVAD Patient

Kelly Klein, MD, FAAHPM, Texas Tech University Health Sciences Center; Erin Donaho, ANP, Seasons Hospice & Palliative Care; Kelly Klein, MD, FAAHPM, Texas Tech University Health Sciences Center; T. Hanh Trinh, MD, Houston Hospice

This is an interactive panel presentation with high audience participation. Palliative Care and Hospice care for the LVAD (left ventricular assist device) patient and family is complex, evolving and spans the trajectory from the inpatient to outpatient and end of life.

2:30-3:30 p.m. Medical Cannabis in the Hospice Arena

Francisco Daniel Medrano, MD, Medical Director and Co-founder Buena Vida Hospice LLC

The use of medical cannabis is allowed in Texas for certain qualifying conditions. The intersection of these conditions and our hospice patients has allowed the use of this often controversial medication. We discuss our experience with the use of medical cannabis in our dying patients.

3:45-4:45 p.m. Methodone: the Good, the Bad and the Ugly

Kelly Klein, MD, FAAHPM, Marsha Perales-Hull, MD, Texas Tech University Health and Sciences Center

Methadone's good attributes include its liquid form, and its inexpensive cost. Other characteristics can be challenging, such as its long half-life, and interactions with other medications. We will review the good, the bad and ugly about methadone pharmacology, prescribing and pitfalls.



WORKSHOP SCHEDULE

Saturday February 19, 2022

9:00 a.m. to 10:15 a.m. | Keynote | Developing Sustainable Resiliency

Dondi Scumaci, International Speaker, Author and Mentoring Thought Leader

The work we do requires emotional, psychological, and physical resilience. We can travel a long way (and for a long time) fueled by sheer willpower, discipline, and devotion. We show up and make it happen. We guide people through the most precious and challenging experiences. We make an incredible impact on the lives of the people we serve, Like willpower, resiliency is a limited and exhaustible resource. What happens when the 'tank' of our own resilience runs dry? How does it change the way we 'show up' and our capacity to serve? Is it even possible to forge a more sustainable, renewable resilience? If so, what could that mean for our patients and their families? A reservoir of resilience empowers us to serve more effectively and elegantly - to create more value and have greater impact. Discover the strategies and take away the tools you need to develop a deeper, more sustainable resiliency. **Audience: All | Level: General**

Group A

Saturday, February 19, 2022

10:30 a.m. to 11:30 a.m.

A-1 The Role of the Hospice Physician in Defensive Documentation

Lauren Templeton, DO HMDC, Medical Director at Hendrick Hospice & Carrie Cooley, RN MSN, Principal of Weatherbee Resources

Perpetual CMS contractor denials have underscored the overpayment risks associated with poorly drafted physician narratives and insufficient documentation of clinical eligibility. This presentation addresses the role of the hospice physician in defensive documentation and payment-related scrutiny. **Audience: Admin, Nurses, Physicians | Level: General**

A-2 Leadership and Management in Hospice, 2022 and Beyond

Olivia Rogers, RN, BSN, CHPN, Vice President, Chief Nursing Officer at VNA Hospice

Leadership and Management are difficult in "normal" times, but the healthcare industry has been hit with a tremendous amount of stress in recent years. This presentation will address some of the common causes of this stress and some ways to help manage and lead your teams through it.

Audience: All | Level: General



A-3 Spiritual Care: What is It? What Do We Do With It?

Megan Cullip, MDiv, CADC, Chaplain and Bereavement Coordinator, Basin Home Health & Hospice

Our role as clinicians is to help patients use their own spirituality as a resource and a means of coping, comfort, closure, forgiveness, and reconciliation. This will be a discussion about the definition of spirituality and what it often looks like, spirituality at the end of life, communication, ritual, and how the chaplain and the IDT team can work together along with how every member of the care team can understand and support a patient's spirituality. **Audience: All | Level: General**

A-4 Palmetto (PGBA) Billing and Medical Review Part 1 of 4

Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

Audience: Administrators, Billing, Nurses | Level: General

Group B

Saturday February 19, 2022

1:00 p.m.– 2:00 p.m.

B-1 Pain Management: The Hospice Raison D'etre

Oscar Limas, RN & Norma Songer, RN, AAdi Home Health and Hospice

This presentation was created when The Joint Commission reached out to our agency and asked us to present a nationwide webinar on the topic of pain management based on our excellent performance ratings. We will be discussing a "back to basics" approach to pain assessment, and patient and family education on pain management. **Audience: Nurses, Physicians | Level: General**

B-2 Leveraging Technology for Staff Recruitment and Retention

Tammy Ross, Senior VP & Mike Carr, Senior Product Manager for Certification at Axxess

Leaders who embrace technology can and will enable their organizations to continue to grow. Explore practical technology solutions that will ensure a workforce capable of meeting the needs of patients in their homes now and into the future! **Audience: All | Level: General**

B-3 Moving Forward: Bacon, COVID-19, and Luby's

Danny Mack, MDiv, Director of Spiritual Life at Christian Care Hospice

In this enlightening and entertaining presentation Danny Mack will review the challenges of the Un-World of Covid-19 and give strategies for moving forward. The listeners will be motivated to seek the innovations that will create a New World of possibilities that lay ahead for the hospice movement.

Audience: All | Level: Intermediate



B-4 Palmetto (PGBA) Billing and Medical Review Part 2 of 4

Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review Representative

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

Audience: Administrators, Billing, Nurses | Level: General

Group C

Saturday February 19, 2022

2:15 p.m.-3:15 p.m.

C-1 Antidepressant Medication Uses in Hospice and Palliative Care

Linda Tavel, MD MBA FAAHPM, National Medical Director of Hospice at Accent Care and Hennie Garza, VP Clinical Operations, Hospice Pharmacy Solutions

Antidepressant medications have multiple indications for use other than depression, including benefits for alleviating pain and anxiety. This session will familiarize the audience with the labeled and off-labeled uses for common antidepressant medications used in hospice and palliative care.

Audience: Physician, Nurses, Clinical | Level: General

C-2 The Direct Correlation between Hospice PEPPER and Payment-Related Scrutiny

Carrie Cooley, Principal at Weatherbee Resources

This session offers a detailed examination of the direct correlation between a hospice organization's PEPPER Report and payment-related scrutiny. Also includes recommendations for mitigating PEPPER-driven payment-related risk via a hospice's QAPI program, a compliance program, and pre-billing audits.

Audience: Administrators, Nurses, Compliance | Level: General

C-3 Overcoming Barriers and Unrealistic Requests

Laura A. Brown MSN RN CHPN, Executive Director/DCS Specialist at Three Oaks Hospice

The presentation examines the reasons barriers to palliative care exist and the foundation for requests for unrealistic interventions. It outlines a framework for therapeutic communication that effectively overcomes requests for unrealistic interventions and barriers to hospice philosophy.

Audience: All | Level: General

C-4 Palmetto (PGBA) Billing and Medical Review Part 3 of 4

Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

Audience: Administrators, Billing, Nurses | Level: General



Group D
Saturday February 19, 2022
3:30 p.m. to 4:30 p.m.

D-1 Ethics in Hospice Care

Nikita Cook, RN, CEO at Enso Hospice LLC

Presentation on ethical decision making regarding consents, admissions, and discharge process.

We will be discussing common ethical issues we face as providers in hospice care.

Audience: All | Level: General

D-2 Designing an orientation program to retain staff

Sandi Hebley, RN, LMSW, Nurse Educator at Faith Presbyterian Hospice

This presentation will discuss the importance of orientation as a good foundation for job expectations and performance. It will present the multiple topic areas that need to be included to enable new hires to fit into the team and be prepared for their duties. **Audience: All | Level: General**

D-3 Ancillary Therapies for Hospice Patients: Music, Aroma, Massage

Aileen Hummel, MA, MT-BC, Board Certified Music Therapist, at True Hearts and Hands Hospice

The benefits of ancillary therapies for hospice patients will be presented, as well as, providing Music Therapy as part of the Plan of Care will be shared. The use of other ancillary therapies, massage and aroma therapy, for certain hospice patients, and in certain situations, will also be discussed.


Audience: All | Level: General

D-4 Palmetto (PGBA) Billing and Medical Review Part 4 of 4

Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review Representative

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

Audience: Administrators, Billing, Nurses | Level: General

	<p>THE WELCOME PARTY Saturday Feb. 19 - 5:00 p.m. to 6:30 p.m. Stay tuned for the designated area for our Welcome Party networking, appetizers, and adult beverages.</p>
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Day 2

Sunday Feb. 20, 2022

9:00 a.m. to 10:15 a.m. | Keynote | Your Patient is Their Story – Storytelling for Healing and Meaning Making

Jill Johnson-Young, LCSW, Central Counseling Services

Join Jill as she challenges you to rethink how to help families share the stories that become the legacy before and after a death. Storytelling provides families with an opportunity to communicate openly about their loss and grief and how it has affected the family unit. By focusing on making meaning of the loss, Storytelling helps families reconstruct global beliefs and move forward as a family. Sometimes that includes permission giving about what stories should be shared, allowing humor to enter the room, and encouraging remembering people for who they are and were, not the dry cleaned and angelic version we so often hear about. What does the person on palliative care want to be remembered- and how can you facilitate that? We have an incredible role, if we lean into it, in helping families and patients to talk, share, laugh, cry, confess, compare, and come to terms with end of life.

Audience: All | Level: General

Group E

Sunday February 20, 2022

11 a.m. to 12 p.m.

E-1 Make the Most of MOST!

Robert Friedman, MD FAAHPM HMD-C, Former CMO at Hospice Austin & Kim Callanan, Executive Director at Texas Talks

This presentation is designed to expand the attendee's understanding of Texas MOST, (Medical Orders for Scope of Treatment), and how this document supports goals of care for patients with life-limiting illness, while fostering concordant care across all care settings.

Audience: All | Level: General

E-2 Fostering Well-being Amongst Hospice Clinical Staff Through Debriefings

Michelle Owens, DO, Hospice Physician & Keisha Jones, RN, Nurse Team Lead at Hospice Austin

The work we do in Hospice & Palliative Medicine is emotionally depleting. We often do not make the time to process these emotions and peer-facilitated well-being debriefings are an organizational wellness tool that provides an opportunity for authentic connection, increased emotional well-being and moral resilience of staff.

Audience: All | Level: General

E-3 Supporting Children during end of life Q&A session

Sarah Leavitt & Kelly Cox, Certified Child Life Specialists at Vitas Healthcare & The Warm Place

This session is an overview of child life services, activity examples, developmental considerations for grieving children and an opportunity to ask questions related to attendees' practices.

Audience: All | Level: General



E-4 Hospice QAPI Requirements

Joyce Stamatis, Policy and Rules at Texas Health & Human Services Commission

This presentation will discuss the relevant rules and conditions of participation for a hospice quality assessment and performance improvement (QAPI) program. The session will cover data collection requirements and frequency of review.

Audience: All | Level: Intermediate

Group F

Sunday February 20, 2022

1:30 p.m. to 2:30 p.m.

F-1 Facing the Challenges of Anticoagulants in Hospice

Caren McHenry Martin, PharmD, BCGP, Clinical Manager at Enclara Pharmacia

This presentation provides a review of the medical literature supporting both the continuation and the deprescribing of anticoagulants and antithrombotics in hospice care, and a rational approach to making and documenting prescribing decisions for these medications.

Audience: Nurses, Physicians | Level: General

F-2 Creating an Impactful Hospice Care Plan

Colleen Bryan, MSNEd, RN, Senior Consultant at JCC Consulting

This presentation will review the regulatory requirements for care planning, as well as providing an overview of the care planning process. Additionally, the presentation will review how to implement a care plan appropriately, and choosing appropriate palliative care interventions and goals.

Audience: All | Level: General

F-3 "It's Grief Counseling and I Helped!"

Glenn Gray, LCSW, Bereavement Coordinator, Baylor Scott & White Hospice

This session will identify issues people often discuss and deal with in grief counseling and give suggestions for things you can do before a patient dies that will help prepare family members to grieve. It may not be what you think it is but you (yes you) can help!

Audience: All | Level: General

F-4 Advocacy for Hospice Clients in Licensed and Unlicensed Facilities and Residential Settings

Chassie Huffman, Policy and Rules at Texas Health & Human Services Commission

This presentation will discuss clients' rights and agency responsibilities to protect clients in congregate living environments.

Audience: All | Level: General



Group G

Sunday, February 20, 2022

2:45 p.m. to 3:45 p.m.

G-1 The Gap between Chronic and Terminal Illness

Angela Cross, Area Market Executive & LaSean Radway, Area Executive of Clinical and Operations at Compassus Hospice

This presentation would educate on the gap between chronic illness and terminal illness and the challenge in referring to hospice at the right time, and the importance of care plan discussions and advanced care planning. **Audience: All | Level: Intermediate**

G-2 Advanced Medication Management: Don't You Stop All Meds in Hospice Anyway?

Lauren Templeton, DO, Medical Director & Physician Consultant at Hendrick Hospice Care

This is an advanced view of medication management, provision and de-prescribing. This presentation will review why we adjust our treatment goals and de-prescribe certain common medications upon entrance to hospice care. **Audience: All | Level: Intermediate**

G-3 Condition of Participation for Volunteer Program Managers and Volunteers

Mandy Myers, Manager of Volunteer Program Development at Interim Hospice

Regulations for volunteer discipline. What is the standard role and level of activity for volunteers? How is the required 5% calculated and what are countable vs non-countable hours? What should you, as an Administrator, know in order to remain compliant and what are Surveyors looking for?

Audience: Volunteer Managers, Administrators, Compliance | Level: General

G-4 Supportive Palliative Care and Hospice

Rosalind Nelson Gamblin, Policy and Rules at Texas Health & Human Services Commission

This presentation will compare and contrast supportive palliative care and hospice care and services when provided in the home or homelike environment. The presenter will discuss requirements for informed consent conversations prior to admission; and state licensure requirements for licensing to provide supportive palliative care to individuals who have not elected hospice or are not eligible for hospice. **Audience: All | Level: General**



Group H
Sunday February 20, 2022
4 p.m. to 5 p.m.

H-1 Is Your Documentation in Focus?

Janet Mack, RN, Medical Review Nurse at Heart to Heart Hospice

For your documentation to be in focus, you must have 20/20 documentation. This presentation will explore how 20/20 documentation will enable you to present a clear and sharp view of your hospice patient by: a) Adjusting your focus to document clearly. b) Fusing together the different data to document the disease progression. c) Organizing and interpreting assessment data **Audience: Administrators, Compliance, Nurses, Physicians | Level: Intermediate**

H-2 Get Connected

Micki Hauser, DBA, MSN, RN, Executive Director/Administrator at LHC Group / CHRISTUS Hospice & Palliative Care – Spohn

The Effects of Leader-driven Organizational Alignment on Organization Performance. This fun interactive presentation instructs leaders in the use of a tool that can aid in aligning the leader and their staff to focus, together, on the performance goals of the organization. This presentation provides leaders a method to use to connect with their most valuable asset, their employees. The method uses implicit leadership theory.

Audience: Leadership | Level: General

H-3 Providing Spiritual Care in Challenging Situations

Jerry Fenter, System Director of Spiritual Counselors at Harbor Hospice

Providing spiritual care always has its share of challenges. Creating a plan of care and providing meaningful interventions for patients with cognitive decline, communication issues, differing spiritual needs inside the unit of care, and other scenarios require skilled assessments, and creative interventions. Attendees will learn practical applications for assessing spiritual needs, documenting, and creating care plans, in compliance with regulatory requirements and industry best practices.

Audience: Bereavement, Chaplains | Level: Intermediate

H-4 Heart Failure After Hospice Election

Ellen Fulp, PharmD, MSPC, BCGP Director of Pharmacy Services at AvaCare, Inc.

The number of hospice patients with a cardiovascular diagnosis listed as the primary diagnosis is on the rise. Heart failure patients electing hospice present unique challenges. Medication management after hospice election may necessitate multiple medication changes. This presentation will review heart failure disease progression, identify common Issues facing heart failure patients and discuss both non-pharmacologic and pharmacologic treatments.



Day 3

Monday, February 21, 2022

8:00 AM to 8:30 PM | Celebration of Life

As healthcare continues to grow and change, many fear we are losing our heart. One way to make certain we keep it is to continue practicing exquisite self-care by honoring and sharing our personal grief and allowing others to support us as much as we care for others. Join us Monday morning at 8 a.m. as we gather to remember those we care for who have died.

8:45 a.m. to 9:45 a.m.

Conversations that Connect - How to Navigate the Tough Conversations

Tommie Farrell, MD, Hospice Physician at Hendrick Hospice

We discuss tough topics with patients and families. How do we do this while preserving therapeutic relationships? In this session we would work on best tips and practical techniques for conversations such as - family conflict, de-escalation of medications, iv fluids and nutritional concerns, etc.

10:00 a.m. to 11:30 a.m.

Leadership in the Time of COVID – Panel

Kerry Arp, RN; Olivia Rogers, RN, BSN, CHPN; Danny Mack, DMin, and Lauren Templeton, MD

Four leadership experts, all different disciplines, share their struggles and passion in this interactive panel on flexibility, resilience and perseverance. Please look for a pre-conference email asking for your topics and questions for this panel.



**Mark Your Calendar for TNMHO's 41st Annual Conference
Feb. 25-27, 2023 - Dallas, TX**



CONFERENCE INFORMATION

RECORDING SALES: The majority of sessions will be audio recorded. The recordings will be available for purchase at Convention Media's booth by the registration desk during the conference.

Target Audience: Hospice Physicians, Nurses, Clinical and Support Staff, Billers, Social Workers, Chaplains, Administrators, Owners, Managers, Volunteer Coordinators, Bereavement Professionals, Aides and Volunteers.

Overview:

The purpose of this education activity is to enhance the comfort and skills of the General and Hospice and Palliative Care Professional in the area of interprofessional pain management by addressing skills for working with patients and families with multiple disciplines in an effort to serve the patients and families.

Learning Objectives:

- Identify the key changes in the new hospice rules and regulations.
- Describe grieving in the context of Erikson's personality development model.
- Describe the required elements for an acceptable Plan of Correction.
- Identify appropriate ethical boundaries that honor your professional role.
- Identify appropriate means of managing personal needs to protect your professional role.
- Discuss techniques to help patients and their families to validate their decisions at the end of life.
- Describe current standards for determining hospice eligibility.
- Describe guidelines regarding coverage of medication under the Hospice Medicare Benefit and its revisions.
- Discuss trends related to healthcare delivery which impact hospice and palliative care.
- Outline key components of what hospice faces in terms of federal policy.
- Identify the role of clinicians in providing realistic prognoses for patients with advanced illness.

Continuing Education for Admin, SW, LPC, Up to 16.5 Hours of CE:

Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Social Work Examiners.

Texas Social Workers and Licensed Professional Counselors:

Texas no longer has approved providers of continuing education for SW & LPC, therefore you will turn in the conference brochure with your certificate when you are renewing your license. We can no longer guarantee that all sessions will be approved for social work and LPC continuing education.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

CONTINUING EDUCATION PHYSICIANS AND NURSES

Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Texas & New Mexico Hospice Organization. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



This activity was planned by and for the healthcare team, and learners will receive a maximum of 16.5 Interprofessional Continuing Education (IPCE) credit for learning and change.



Credit Designation for Physicians

AXIS Medical Education designates this live activity for a maximum of **15.5 AMA PRA Category 1 Credit(s)**[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for a maximum of **16.5 contact hours**.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Disclosure of Conflicts of Interest

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, reviewers and other individuals who are in a position to control the content of this activity to disclose all real or apparent conflicts of interest they may have with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant conflicts of interest are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant conflicts of interest disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The **faculty** reported the following relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

Lauren Templeton, DO HMDC	Dan George
Olivia Rogers	Fracisco Daniel Medrano MD
Megan Cullip	Kelly Klein
Charles Canaan	Kerry Arp, RN
Oscar Limas RN	Angela Cross
Mike Carr	Amber Henthorne
Danny Mack, MDiv	Mandy Myers
Linda Tavel	Rosalind Nelson-Gamblin
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Nikita Cook	Jerry Fenter
Sandi Hebley RN, LMSW	Summer Napier
Aileen Hummel	Tommie Farrell, MD
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Joseph Brooks	Tammy Ross
Kim Callnan	Ellen Heath Fulp, PharmD, MSPC, BCGP
Norma Songer, RN	
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The **directors, planners, managers and reviewers** reported the following financial relationships they have with any ineligible company of any amount during the past 24 months:

Rodney Bolejack, D.Min.	Karla Lykken, RN
Helen Bauer, RN, CRNI, CHPN	Dee Morgillo, MEd., MT(ASCP), CHCP



Joanne Pryor-Carter, EdD, LPC	Tiffany Hughes, ANP
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Brandie Baker, CAE	Kerry Arp, RN
Sandi Hebley, RN, LMSW	Holly Hawk, MS
Danny Mack, MDiv	Gloria Bearden, RN

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Disclosure of Unlabeled Use

This educational activity may contain discussion of published and/or investigational uses of agents that are not indicated by the FDA. The planners of this activity do not recommend the use of any agent outside of the labeled indications.

The opinions expressed in the educational activity are those of the faculty and do not necessarily represent the views of the planners. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

Americans with Disabilities Act

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact TNMHO at bbaker@txnmhospice.org or 512-454-1247 before the meeting dates.

Requirements for Physician and Nursing credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Attestation form online by **11:59 pm ET April 2, 2022**. Instructions will be provided. If you do not enter the online portal by the above date, you will not be able to retrieve your statement of participation.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

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