

TNMHO ♥



TEXAS & NEW MEXICO
HOSPICE ORGANIZATION

Texas & New Mexico Hospice Organization Presents:

Texas Regulatory and Medicaid Hospice Conference



Sept. 15-16th, 2021 — Austin, TX

This educational activity is jointly provided by AXIS Medical Education and the
TX & NM Hospice Organization

Day 1 — September 15th

Plenary Session - 1:30-2:30 PM

Texas Challenges and Opportunities

Michelle Dionne-Vahalik, Associate Commissioner for Long-term Care Regulatory

Presentation on trends in the regulation of HCSSAs in Texas, including the challenges, opportunities, and lessons learned from the HCSSA and HHSC response to COVID-19. Discussion will include potential policy solutions to take to the next session of the Texas Legislature.

Audience: All | Level: General

Sessions

2:40 – 3:50 PM Session I

Infection Control and Other Challenges During COVID-19

Jennifer Morrison & Rosalind Nelson-Gamblin, Long-Term Care Regulation, Texas Health and Human Services Commission

The presentation will discuss Regulatory citations related to transmission-based precautions, infection control and related non-compliance posed by the pandemic. Vaccine Requirements, vaccine protocols and administration requirements for storage and transportation will be discussed.

Audience: All | Level: Intermediate

4:00 – 5:00 Session II

Medicaid Hospice Utilization Review

Maria Gomez, Texas Health and Human Services Medicaid Hospice Utilization Review (MHUR) program

The presentation will discuss federal regulations and state rules applied to the Medicaid Hospice Utilization Review (UR) program. An overview of the scope and responsibilities of UR; the documentation request and clinical review process, including criteria for approval or denial determinations and provider appeal rights. Education and information will be provided on common reasons for denial and how to avoid and upcoming proposed changes to Texas Administrative Code, Chapter 30.

Audience: All | Level: Intermediate

Day 2 — September 16, 2021 - Sessions

9:00 – 10:00 Session III

Navigating the Hospice Enrollment Process (Medicaid)

Dana L. Collins Director, Deputy Associate Commissioner, Contract Administration and Provider Monitoring



HHSC Medicaid & CHIP Services, Contract Administration and Provider Monitoring Department (CAPM) will walk through the process for submitting a Hospice open enrollment application for contract as well as the most common enrollment errors and omissions we see when applicants submit their documents and answer questions related to the contracting process. **Audience: All | Level: General**

10:30 – 12:00 Session IV

Nursing Home Partnerships with Hospice

Cherry Meier, RN, MSN, LNHA, Vice President of Public Affairs and Rosalind Nelson-Gamblin, Long-Term Care, Regulation, Texas Health and Human Services

For the past 18 months, surveys and investigations have been primarily focused on the COVID-19 pandemic, infection control, and transmission-based precautions. Long term care providers will begin to see that focus change back to review of the totality of the Medicare Conditions of Participation and state licensing standards for all providers. This session will provide participants practical information from a Hospice provider and Long Term Care Regulation perspective on strategies of how to comply with the regulations while building successful partnerships. **Audience: All | Level: Intermediate**

1:30 – 2:30 Session V

Medicaid Hospice Eligibility: Forms and Authorizations

Josh Haley, Provider Relations at Texas Medicaid & Healthcare Partnership (TMHP)

Presentation on the Texas Medicaid & Healthcare Partnership and the Long Term Care systems for Texas Medicaid Providers. In this session Keith will discuss how to create a TMHP account for Hospice Providers to submit claims, verify client eligibility, Remittance & Status Reports, Hospice Provider Account Administrator Options and Hospice Provider Technical Assistance and Claims Assistance. **Audience: All | Level: Intermediate**

2:45 – 4:00 Session VI

The Vital importance of Documentation and Link to Regulatory Citations

Jennifer Morrison & Rosalind Nelson-Gamblin, Long-Term Care, Regulation, Texas Health and Human Services Commission

Discussion of the areas where documentation is necessary and how the lack of documentation or poor documentation leads to citations.

Audience: All | Level: Intermediate

CONFERENCE INFORMATION

Target Audience:

Administrators, Billers, Managers, Nurses, Clinical, QA and Compliance, and Support Staff

Overview:

The purpose of this education activity is to enhance the comfort and skills of the General and Hospice and Palliative Care Professional in the area of Texas Regulatory Programs and Components by addressing skills for working with patients and families with multiple disciplines in an effort to serve the patients and families.

Learning Objectives:

1. Identify and discuss Medicare/Medicaid program changes.
2. Explain the components of effective documentation for hospice services.
3. Discuss strategies of how to comply with the regulations while building successful nursing facility partnerships
4. Apply the regulations and recommend one area of study for its governing body to address in subsequent QAPI activities.
5. Discuss how the lack of documentation leads to citations.
6. Explain the provider enrollment process.
7. Outline strategies for better patient care and outcomes at end of life.
8. Discuss patient research that addresses evidence-based approaches to proceed with quality patient care.

Admin, SW, LPC Continuing Education: 8 hours of continuing education for Hospice Administrators and Social Workers and LPC's.

Texas & New Mexico Hospice Organization is an approved provider of continuing education for Hospice Administrators by the Texas Health and Human Services Commission.

CONTINUING EDUCATION NURSES

Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Texas & New Mexico Hospice Organization. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for a maximum of **5.75 contact hours**.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Disclosure of Conflicts of Interest

AXIS Medical Education requires faculty, instructors, authors, planners, directors, managers, reviewers and other individuals who are in a position to control the content of this activity to disclose all real or apparent conflicts of interest they may have with ineligible companies. An ineligible entity is any organization whose primary business is producing, marketing, selling, re-selling, or distributing healthcare products used by or on patients. All relevant conflicts of interest are identified and mitigated prior to initiation of the planning phase for an activity.

AXIS has mitigated and disclosed to learners all relevant conflicts of interest disclosed by staff, planners, faculty/authors, peer reviewers, or others in control of content for this activity. Disclosure of a relationship is not intended to suggest or condone bias in any presentation but is made to provide participants with information that might be of potential importance to their evaluation of a presentation or activity. Disclosure information for faculty, authors, course directors, planners, peer reviewers, and/or relevant staff is provided with this activity.

The **faculty** below reported no relevant financial relationships or relationships they have with ineligible companies of any amount during the past 24 months:

Michelle Dionne-Vahalik	Jennifer Morrison
Maria Gomez	Rosalind Nelson-Gamblin
Cherry Meier, RN, MSN, LNHA	

The **directors, planners, managers and reviewers** reported no financial relationships they have with any ineligible company of any amount during the past 24 months: Brandie Baker, CAE, Larry Farrow, MPA, Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ, Dee Morgillo, MEd., CHCP, Maxcine Tomlinson, LMSW

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer’s product information, and comparison with recommendations of other authorities.

Americans with Disabilities Act

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact TNMHO at (512) 454–1247 before the meeting dates.

Requirements for Nursing credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Declaration form online by 11:59 pm ET October 16, 2021. Instructions will be provided.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.

REGISTRATION FORM

Texas Regulatory and Medicaid Hospice Virtual Conference Sept. 15-16, 2021

REGISTRANT INFORMATION

TYPE or PRINT the following information. Please complete a separate form for each participant; photocopy as needed.

Name _____

Professional Designation (e.g., RN, LVN, MSW, etc.) _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____ Phone (____) _____

Email (required) _____

REGISTRATION FEES

Please circle the option that applies

	Member	Non-Member
Registration	\$250	\$350

Check if you require special services to fully participate in the program. Attach a written description of your needs.

Full payment MUST accompany all registrations.

Registrations without payment attached will be returned. The postmarked date of mailing will determine the registration rate. Make checks and charges payable to Texas & New Mexico Hospice Organization. (TNMHO TAX ID #: 75-1870672)

If paying by **credit card** please register at: <https://www.txnmhospice.org/product/mactoberfest2021/>

CANCELLATION POLICY: Cancellations received by email by 5:00 p.m. on September 1, 2021, will be entitled to a refund, less a \$75 administrative fee. Cancellations after September 1, 2021, and conference "no-shows" forfeit their entire registration fee. Substitutions are welcome. Please advise T&NMHO by email if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted; emailed cancellations will be accepted. MAIL PAYMENT TO: TNMHO, 1108 Lavaca, Suite 727, AUSTIN, TX 78701 Telephone: (512) 454-1247. Email: bbaker@txnmhospice.org with substitutions and cancellations.

Accommodations: Omni Southpark Hotel book your room here: <https://www.omnihotels.com/hotels/austin-southpark/meetings/tnmho-palmetto-gba-and-state-regulatory-conference-09102021>

Consent to Use of Photographic Images: Registration and attendance at, or participation in, TNMHO meetings or other activities constitutes an agreement by the registrant to TNMHO's use and distribution (now and in the future) of the registrant or attendee's image or voice in photographs, videotapes, electronic reproductions and audio tapes of such events and activities.

Thank you to Texas Health & Human Services for Supporting Our Hospice Community!