

TNMHO♥



PALMETTO GBA®
A CELERIAN GROUP COMPANY



**TEXAS & NEW MEXICO
HOSPICE ORGANIZATION**

***Palmetto GBA and Texas & New Mexico Hospice
Organization Present:
Hospice MACToberfest- Billing & Reimbursement
Conference***



Sept. 14-15, 2021- Omni Southpark Austin

REGISTER AT: <https://www.txnmhospice.org/product/mactoberfest2021/>



REGISTRATION FORM

Hospice MACtoberfest Billing Conference — Sept. 14-15, 2021, Austin, TX

REGISTRANT INFORMATION

TYPE or PRINT the following information. Please complete a separate form for each participant; photocopy as needed.

Name _____

Professional Designation (e.g., RN, LVN, MSW, etc.) _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____ Phone (____) _____

Email (required) _____

REGISTRATION FEES

Out-of-state providers register as members (may not have locations in Texas or New Mexico)

Please circle the option that applies

	Member	Non-Member
Registration	\$250	\$350

TOTAL AMOUNT REGISTRATION _____

Check if you require special services to fully participate in the program. Attach a written description of your needs.

Full payment MUST accompany all registrations.

Registrations without payment attached will be returned. The postmarked date of mailing will determine the registration rate. Make checks and charges payable to Texas & New Mexico Hospice Organization. (TNMHO TAX ID #: 75-1870672)

If paying by **credit card** please register at: <https://www.txnmhospice.org/product/mactoberfest2021>

Accommodations: Omni Southpark Hotel 4140 Governors Row, Austin, TX 78744 - \$149 per night booking link: <https://www.omnihotels.com/hotels/austin-southpark/meetings/tnmho-palmetto-gba-and-state-regulatory-conference-09102021>

CANCELLATION POLICY: Cancellations received by email by 5:00 p.m. on Sept. 3, 2021 will be entitled to a refund, less a \$25 administrative fee. Cancellations after Sept. 3, and conference “no-shows” forfeit their entire registration fee.

Substitutions are welcome. Please advise T&NMHO by email if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted; emailed cancellations will be accepted. MAIL PAYMENT TO: TNMHO, 1108 Lavaca, Suite 727, AUSTIN, TX 78701 Telephone: (512) 454-1247. Email: bbaker@txnmhospice.org with substitutions and cancellations.

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Day 1 — September 14th

Session I

9:00 – 10:15 AM **How to be Compliant with the Medicare Hospice Documentation Regulations**

Charles Canaan, MPH, BSN, RN, CCA, CPC, Senior Provider Education Consultant, Palmetto GBA

This presentation will focus on painting a picture of the terminal hospice patient. Discussion will include documentation tips to meet the regulatory requirements of the Hospice Medicare Benefit.



Audience: All | Level: Intermediate

Session II

10:30 – 12:00 PM **The Latest Information on the Medicare Hospice Eligibility, Coverage and Billing Guidelines**

MaKisha Pressley-Callaham, Senior Provider Relations Representative, Provider Outreach and Education, Palmetto GBA

This session will focus on upcoming changes to the Hospice Medicare Benefit as outlined in the FY 2020 Final Rule, Change Requests and other resources. Providers will learn how these changes will impact their Medicare operations.



Audience: All | Level: Intermediate

Session III

1:30 – 2:45 **Hospice Trends from an Appeals Perspective**

Melissa Murren, Appeals Supervisor, Palmetto GBA

This presentation will discuss all levels of the appeals process and define when it is appropriate to submit an appeal to Medicare. References will be specific to the process of submitting an appeal.

Audience: All | Level: Intermediate

Session IV

3:00 – 4:30 Navigating the Hospice Enrollment Process

Monica Entzminger, Senior Analyst, Provider Enrollment, Palmetto GBA

This presentation will discuss the enrollment process from applying for a new provider number to a Change of Information, Change of Ownership and Revalidation. The presentation will include resources for submitting the application via the Internet-Based Provider Enrollment Chain and Ownership System (PECOS). Audience: All | Level: Intermediate

Day 2 – September 15th

Session V

9:00-10:15 Post Payment Review

Charles Canaan, MPH, BSN, RN, CCA, CPC, Senior Provider Education Consultant, Palmetto GBA

This presentation will provide an overview of Palmetto GBA's Medical Review program and discuss the CMS directed Targeted Probe & Educate process, documentation expectations, responding to medical review calls for additional easily curable documentation, and what hospice providers need to know when responding to an Additional Documentation Request (ADR). Brief documentation examples will be provided, as well as guidance regarding submission of the medical record for claims selected. Audience: All | Level: Intermediate

Session VI

10:30 – 12:00 - Are you familiar with the other Medicare Contractors?

Elizabeth Brogdon, Palmetto GBA

This session will take a closer look at five of the Medicare Contractors: Comprehensive Error Rate Testing (CERT), Unified Program Integrity Contractor (UPIC), Supplemental Medical Review Contractor (SMRC), Qualified Independent Contractor (QIC), Quality Improvement Organization (QIO), and Recovery Audit Contractor (RAC). Participants will understand the purpose of each Medicare Contractor, how to properly respond, points of contact and other tips, if applicable. Audience: All | Level: Intermediate

CONFERENCE INFORMATION

AMERICANS WITH DISABILITIES ACT (ADA)

Please check the appropriate box on the Registration Form if you require special services to fully participate in the TNMHO Conference. You should attach a written description of your needs to your registration form.

Target Audience:

Administrators, Billers, Managers, Nurses, Clinical, Compliance, and Support Staff

Overview:

Learning Objectives:

1. Identify and discuss Medicare program changes.
2. Explain the components of effective documentation for hospice services.
3. Explain the Medical Review program and components of the Targeted Probe and Educate (TPE) process and responding to the Additional Documentation Request (ADR).
4. Explain the components of the appeals process and identify resources available for submitting an appeal.
5. Identify the approach to risk management and the principles of process engineering to reduce the risk of improper payments.
6. Outline strategies for better patient care and outcomes at end of life.
7. Discuss patient research that addresses evidence-based approaches to proceed with quality patient care.

Admin, SW, LPC Continuing Education: 7.5 hours of continuing education for Hospice Administrators and Social Workers and LPC's.

Texas & New Mexico Hospice Organization is an approved provider of continuing education for Hospice Administrators by the Texas Health and Human Services Commission.

Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Social Work Examiners.

Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Examiners of Professional Counselors.