



Convention of the Texas & New Mexico  
**Hospice Organization**

**July 30 – Aug. 2, 2021 • Omni Galleria Hotel, Houston**

This educational activity is jointly provided by AXIS Medical Education and  
Texas & New Mexico Hospice Organization

# PAY BY CHECK REGISTRATION FORM

TNMHO Annual Convention – July 30 - Aug. 2

## REGISTRANT INFORMATION

TYPE or PRINT the following information. Please complete a separate form for each participant, photocopy as needed.

Name \_\_\_\_\_

Professional Designation (i.e., RN, LVN, MSW, etc.) \_\_\_\_\_

Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

Email (required) \_\_\_\_\_

## REGISTRATION FEES

\*\*Full Registration

<i>Please circle the option that applies</i>	Member	Non-Member
Early Registration (postmarked by 6/17/21)	\$350	\$550
Regular Registration (postmarked by 7/14/21)	\$400	\$600
Late Registration (postmarked after 7/14/21)	\$450	\$650

(An individual may not register for multiple single days in order to avoid paying the full registration fee)

One-Day Reg. (by 06/17) for  Sat. or  Sun. \$210 \$310

One-Day Reg. (after 6/17) for  Sat. or  Sun. \$239 \$339

Presenter Discount of \$100.00

**TOTAL AMOUNT REGISTRATION** \_\_\_\_\_

I'm going to attend Complimentary HHSC Preconference Friday 2-5 PM

Check if you require special services to fully participate in the program. Attach a written description of your needs.

Full payment MUST accompany all registrations. Registrations without payment attached will be returned. The postmarked date of mailing will determine the registration rate. Make checks and charges payable to Texas & New Mexico Hospice Organization. (T&NMHO TAX ID #: 75-1870672)

MAIL PAYMENT TO: TNMHO, 1108 Lavaca, Suite 727, AUSTIN, TX 78701

If paying by credit card please register at: <https://www.txnmhospice.org/product/2021conference/>

**CANCELLATION POLICY:** Cancellations received by email by 5:00 pm on July 14, 2021 will be entitled to a refund, less a \$25 administrative fee. Cancellations after July 14<sup>th</sup>, 2021 and conference "no-shows" forfeit their entire registration fee. Substitutions are welcome. Please advise TNMHO by email if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted. Email: [bbaker@txnmhospice.org](mailto:bbaker@txnmhospice.org) with substitutions and cancellations.

**Accommodations:** OMNI Galleria Houston Hotel

Room Block booking link: <https://www.omnihotels.com/hotels/houston/meetings/texas-and-new-mexico-hospice-organization-07292021>

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# CONFERENCE AT A GLANCE

## Pre-Conference Friday July 30, 2021

**2:00-5:00 PM Complimentary Pre-Conference - Regulatory Need to Knows TX HHSC**

**2:00-4:00 PM We Honor Veterans Partner Meeting (open to attendees and non-attendee WHV Partners)**

## Day 1, Saturday, July 31, 2021

Time/ CEUs	Session	Room	Overview
<b>9:00-10:15 AM</b>	<b>General</b>		<b>Plenary: Embracing Equity at the End of Life (CME, CNE, CE)</b>
<b>10:30-11:30 AM</b>	<b>Breakouts</b>		<b>Overview</b>
CME, CNE, CE	A-1		Eligibility Discussions & Discharge & Planning Documentation
CNE, CEU	A-2		Non-pharmacologic Symptom Management: Thoughts from an Old Hospice Nurse/SW
CME, CNE, CE	A-3		Dying in America
CNE, CE	A-4		Palmetto GBA Workshop: Billing and Medical Review Part 1 of 4
<b>11:30-1:00 PM</b>	<b>Lunch</b>		
<b>1:00-2:00 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CME, CNE, CE	B-1		Pain & Symptom Management 101
CNE, CE	B-2		Assessing and Treating Spiritual Pain
CME, CNE, CE	B-3		Growing Beyond Trauma-Informed Care: A Transformational Clinical Approach
CNE, CE	B-4		Palmetto GBA Workshop: Billing and Medical Review Part 2 of 4
<b>2:15-3:15 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CME, CNE, CE	C-1		Withdrawal of ANH in Minimally Conscious Patients, Case and Review
CE	C-2		Building a Financially Sustainable Palliative Care Program
CE	C-3		A Path to Human Connection
CNE, CE	C-4		Palmetto GBA Workshop: Billing and Medical Review Part 3 of 4
<b>3:30-4:30 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CNE, CE	D-1		Hospice Documentation for Front Line Staff
CME, CNE, CE	D-2		Roadmap of a Hospice Transaction and the Regulatory Pitfalls
CE	D-3		When It's All About You: Personal Grief as a Hospice Professional
CNE, CE	D-4		Palmetto GBA Workshop: Billing and Medical Review Part 4 of 4
5:30-7:00 PM			Welcome Party! (Open to all conference participants)

**Day 2, Sunday, Aug. 1, 2021**

<b>8:00-8:45</b>	<b>WHV</b>		<b>Trauma Informed Care Initiative Participants Meet</b>
<b>9:00-10:45 AM</b>	<b>General</b>		<b>Plenary: The Physician as a Patient (CME, CNE, CE) - Followed by The Annual Awards Ceremony</b>
<b>11:00-12:00 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CME, CNE, CE	E-1		Symptom or Side Effect? Case Studies in Med Related Problems
CE	E-2		Emergency Preparedness
CE	E-3		Effective Leadership in a Work Life Blend World
CME, CNE, CE	E-4		Getting the Patient's Foot in the Hospice Door
<b>12:00-1:30 PM</b>	<b>Lunch</b>		
<b>1:30-2:30 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CME, CNE, CE	F-1		What's up with HIS? (Part 1)
CNE, CE	F-2		Hospice QAPI: Meaningful Insights for Hospice Leaders
CNE, CE	F-3		Why Do Some Patients Love me, Hate Me, or Suck the Life out of Me?
CME, CNE, CE	F-4		Opening the Doors to Pediatric Hospice Care
<b>15 min. break</b>			
<b>2:45-3:45 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CNE, CE	G-1		Navigating Care Compare: How to Make It Work for You (Part 2)
CME, CNE, CE	G-2		Top 10 State and Federal Hospice Deficiencies
CME, CNE CE	G-3		The Use of Ketamine for Pain Management in the Hospice Patient
CE	G-4		They Keep Asking for Money Back? How to Calculate to Your Proportional Cap
<b>3:45-4:00 PM</b>	<b>Break with Refreshments</b>		
<b>4:00-5:00 PM</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
CME, CNE, CE	H-1		Advanced Heart Failure: Clinical & Communication Pearls In Hospice Care
CNE, CE	H-2		Documenting for Relatedness: Better Care through Compliance
CE	H-3		Bereavement Support in the Virtual Space
CNE, CE	H-4		Question-Answer-Plan-Implement: Using QAPI: Hospice Conception to Fruition

**Day 3, Monday, Aug. 2, 2021**

<b>Times</b>	<b>Breakouts</b>	<b>Room</b>	<b>Overview</b>
8:00-8:30 AM	Service		Celebration of Life – Remembrance Service
8:45-9:45 AM	Plenary		COVID-19 - Lessons Learned from Hospice/Palliative Care Team (CME, CNE, CE)  <b>5 minute break</b>
9:50-10:50 AM	Plenary		Protecting the Vulnerable Hospice Patient (CME, CNE, CE)  <b>10 minute break</b>
11:00-12:00 PM	Plenary		Dying Colorblind: The Advancement of DE&I (CME, CNE, CE)

**Continuing Education Key:**

CME = Continuing Medical Education (physicians)

CNE = Continuing Nurse Education

CE = TX Hospice Administrators, Social Workers, Licensed Professional Counselors

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**Thank you to our Wonderful Sponsors:**





# WORKSHOP SCHEDULE

## Friday July 30, 2021

### **Pre-Conference- Regulatory Need to Knows by TX HHSC**

**Speakers: Rosalind Nelson-Gamblin, Senior Policy Specialist & Jennifer Morrison, Manager of Long Term Care-Regulatory, Health and Human Services Commission and Joyce B. Stamatis, HCSSA Program Specialist**

- **Top Ten Survey Violations and Deficiencies in Hospice and How to Prevent Them**
- **Bereavement Services and Counseling Requirements (Hot Topic Issue)**
- **The New Rules Project: Supportive Palliative Care, Drug Disposal and More**

## Saturday July 31, 2021

### **9:00 a.m. to 10:15 a.m. | Plenary | Embracing Equity at the End of Life**

**Nicole McCann-Davis, Director, Communications and Multicultural Affairs**

#### **Seasons Healthcare Management**

This lecture will focus on NHPCO facts and figures, barriers that contribute to healthcare disparities, and solutions to move the needle while improving communications and relationships in the community. **Audience: All | Level: General**

#### **Group A**

**Saturday, July 31, 2021**

**10:30 a.m. to 11:30 a.m.**

### **A-1 Eligibility Discussions & Discharge & Planning Documentation**

**Karla Lykken, RN, Legal Services Specialist, Kindred at Home**

This presentation will discuss the process of eligibility discussions and documentation; the difference/change in documentation once eligibility has been determined and discharge planning begins. Examples will be provided of do's, don'ts & pitfalls of documentation.

**Audience: Admin, Nurses, Physicians | Level: General**

### **A-2 Non-pharmacologic Symptom Management: Thoughts from an Old Hospice Nurse/SW Sandi Hebley, RN, LMSW, Nurse Educator at Faith Presbyterian Hospice**

This presentation will reinforce the hospice philosophy of interprofessional care and discuss options that can be utilized in conjunction with medications and/or while waiting for medications to be available.

**Audience: All | Level: General**

### **A-3 Dying in America: The Triple Whammy**

**Danny Mack, D. Min., Director of Spiritual and Social Services at Christian Care Hospice**

This presentation will review the findings of the Institute of Medicine study on Dying in America. It will review the history of dying, the culture norms of dying, the rise of the hospice movement, and the triple whammy that people who are dying experience. **Audience: All | Level: General**



#### **A-4 Palmetto (PGBA) Billing and Medical Review Part 1 of 4**

**Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review**

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

**Audience: Administrators, Billing, Nurses | Level: General**

#### **Group B**

**Saturday July 31, 2021**

**1:00 p.m.– 2:00 p.m.**

#### **B-1 Pain and Symptom Management 101**

**Joshua B. Reed, DO, CHCQM, Hendrick Hospice**

This interprofessional activity provides clinicians with a solid foundation to apply pain and symptom management skills across a continuum of disease states at end-of-life. This course includes topics related to the management of complex chronic pain, cancer pain, mood co-morbidities, and other end-of-life symptomatology.

***Audience: Nurses, Physicians | Level: General***

#### **B-2 Assessing and Treating Spiritual Pain**

**Rodney Bolejack, Retired Hospice Chaplain**

The participant will be able to recognize spiritual pain in the terminally ill patient, and provide spiritual palliation to enhance the patient experience of total comfort care.

**Audience: All | Level: General**

#### **B-3 Growing Beyond Trauma-Informed Care: A Transformational Clinical Approach**

**Dr. Carla Cheatham, MA, MDiv, PhD, TRT, Principal at Carla Cheatham Consulting Group**

Untreated trauma symptoms harm patients, wear out teams, consume resources and contribute to service failures. The fields of resilience, emotional intelligence, and interpersonal neurobiology, teach us to respond effectively to trauma in our midst, and within us. This presentation will discuss how.

**Audience: All | Level: General**

#### **B-4 Palmetto (PGBA) Billing and Medical Review Part 2 of 4**

**Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review Representative**

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

**Audience: Administrators, Billing, Nurses | Level: General**



**Group C**  
**Saturday July 31, 2021**  
**2:15 p.m.-3:15 p.m.**

**C-1 Withdrawal of ANH in Minimally Conscious Patients, Case and Review**

**Kelley Newcomer, MD, Assistant Medical Director, UT Southwestern**

Case presentation of patient in minimally conscious state whose family decided to stop Artificial Nutrition and Hydration, followed by review of ethical and legal dilemmas encountered with withdrawing ANH in various brain damaged states.

***Audience: All | Level: General***

**C-2 Building a Financially Sustainable Palliative Care Program: Technology and Interoperability**

**Jessica Rockne, Senior Product Manager, MatrixCare, Nick Knowlton and Provider Panelist**

In this session you'll identify the types of palliative care programs available to your organization and choose what technology is needed to be successful in your preferred program. Learn from our panel of experts who have developed successful palliative care programs caring for patients.

***Audience: All | Level: General***

**C-3 A Path to Human Connection**

**Mike MacKrell, Director of Support Services, Hope Health Care**

One positive contribution from the swirling virus environment is a reminder of the value of relationships. From our team to the people we serve, closing the gap and building trust is not a given. It is a skill-based effort. This session provides a simple path to build human connection.

***Audience: All | Level: General***

**C-4 Palmetto (PGBA) Billing and Medical Review Part 3 of 4**

**Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review Representative**

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

***Audience: Administrators, Billing, Nurses | Level: General***



**Group D**  
**Saturday July 31, 2021**  
**3:30 p.m. to 4:30 p.m.**

**D-1 Hospice Documentation for Front Line Staff**

**Sandi Hebley, Nurse Educator, Faith Presbyterian Hospice**

Participants will be better able to document patient condition and needs in the way required by regulations. Levels of care, documenting to the care plan, etc.

**Audience: All | Level: General**

**D-2 Roadmap of a Hospice Transaction and the Regulatory Pitfalls**

**Richard Y. Cheng, JD, CHC, Member, Weaver Johnston Nelson, PLLC**

A general overview of different structures used in a change of ownership (CHOW) or information, along with the regulatory issues associated with states licenses and Medicare. The presentation will discuss legal implications with each of type of sale, along w/ regulatory issues involving physicians.

**Audience: All | Level: Intermediate**

**D-3 When It's All About You: Personal Grief as a Hospice Professional**

**Helen Bauer, RN BSN CHPN, Consultant & Jerry Fenter, Spiritual Counselor**

Now more than ever, it's important to recognize that the grief end of life professionals experience is real. If you're part of a human hospice team, personal grief is an inevitable experience. Feelings of grief and loss related to the world, our communities, and our own families can influence the quality of the care we provide. To bring our best selves to the populations we serve, hospice professionals should know how to identify sources of grief, including the secondary grief that is work related as well as grief milestones in our own lives. Whether you're an informal leader inside your interprofessional team or a leader designated by your job title, you can contribute to the mental and emotional wellbeing of your team. In this session you'll learn how to identify sources of grief, how personal grief can affect hospice professionals and their interactions with patients and their families, and how to mitigate the fallout that comes from personal losses among team members. **Audience:**

**All | Level: General**

**D-4 Palmetto (PGBA) Billing and Medical Review Part 4 of 4**

**Charles Canaan & Dan George, PGBA Senior RHHI Ombudsman and Senior Medical Review Representative**

This four-part series is designed for hospice providers, billers, administrative staff and clinicians to equip them with the tools they need to be successful with Medicare billing and documentation.

**Audience: Administrators, Billing, Nurses | Level: General**



## **Day 2**

**Sunday Aug 1, 2021**

### **9:00 a.m. to 10:45 a.m. | Plenary | The Physician as a Patient**

**Tommie Farrell, MD, Hendrick Hospice**

Dr. Farrell is being treated for leukemia. In this experience he has learned a range of lessons of what is most important for the person in the patient role. This presentation will provide key tips to providers on things they do that make the most difference in the life of the patient.

***Audience: All | Level: General***

### **Group E**

**Sunday Aug. 1, 2021**

**11 a.m. to 12 p.m.**

### **E-1 Symptom or Side Effect? Case Studies in Med Related Problems**

**Linda Tavel, MD MBA FAAHPM, National Medical Director of Hospice at Accent Care and Hennie Garza, VP Clinical Operations, Hospice Pharmacy Solutions**

We are committed to treating symptoms in hospice patients but when are the symptoms related to the underlying illness and when do they arise as a side effect of another medication leading to additional medications?

***Audience: All | Level: General***

### **E-2 Emergency Preparedness - We have a plan... Now What?**

**Hilal Salami, Preparedness Coordinator - Special Populations, Southeast Texas Regional Advisory Council**

A discussion of real life examples of activations during a disaster and emergency events, lessons learnt and improvement plans. There will be a focus on clinical preparedness goals, and meeting the regulatory requirements. Criteria for a successful emergency management program within the participating agencies will be discussed. ***Audience: All | Level: General***

### **E-3 Effective Leadership in a Work Life Blend World**

**Danny Mack, Manager of Social Services, Christian Care Hospice**

As the culture of America is transforming hospice leaders will need to prepare for a new kind of hospice employee. This presentation will give the participants the tools to re-imagine their leadership style so that they can increase employee satisfaction and census.

***Audience: All | Level: General***

### **E-4 Getting the Patient's Foot in the Hospice Door**

**Thuy Hanh Trinh, MD, Team Physician at Houston Hospice**

The leap from curative to comfort measures can be an challenging task for patients, their families, and the clinicians who take care of them. This talk is meant to help open the door to discussions about this transition and how to mitigate the anxiety and confusion that can take place.

***Audience: All | Level: Intermediate***



## Group F

Sunday Aug. 1, 2021

1:30 p.m. to 2:30 p.m.

### **F-1 What is UP with HIS? Clinical aspects of Medicare Quality measures**

**Linda Tavel, MD MBA FAAHPM, National Medical Director of Hospice at AccentCare**

Medicare Quality Measures: the Hospice Item Set, capture data on how we care for patients both on admission and at end of life. The questions on assessment/treatment of pain, shortness of breath, and constipation, tend to be challenging to answer. Let's improve our patient care and scores!

***Audience: Administrators, Nurses, Compliance, Physicians | Level: General***

### **F-2 Hospice QAPI: Meaningful Insights for Hospice Leaders**

**Zaundra Ellis, Director of Hospice Solutions, Axxess**

Present a practical QAPI process for hospice leaders to use in a variety of ways operationally. We will focus on compliance, reporting and change management to provide better outcomes for patients and their loved ones.

***Audience: Administrators, Billing, Nurses, Physicians | Level: General***

### **F-3 “Why do some patients love me, hate me or suck the life out of me?”**

**Glenn Gray, LCSW, Bereavement Coordinator, Baylor Scott & White Hospice**

This presentation applies “Attachment Theory” to help understand why different people perceive us and interact with us the way they do. Knowing “why” can enhance the service you provide and may save your professional life.

***Audience: All | Level: General***

### **F-4 Opening Your Doors to Pediatric Hospice Patients**

**Patrick M. Jones, MD, MA, Section Chief, Pediatric Palliative Care, Dell Children's Medical Center & Sasha Griffth, RN, BSN, CHPPN**

An overview of the regulatory and programmatic considerations that go into the launch of a pediatric hospice program.

***Audience: All | Level: General***



## **Group G**

**Sunday, Aug. 1, 2021**

**2:45 p.m. to 3:45 p.m.**

### **G-1 Navigating Care Compare: How to Make It Work for You (Part 2 of F-1 Above)**

**Helen Bauer, RN, BSN, CHPN**

Information about healthcare providers is becoming more visible to the public. It's imperative that hospice agencies are aware of just what information is available online to the public through CMS's Care Compare website. Learn how to navigate the Care Compare site, locate your data, determine how your HIS practices drive your numbers, and identify target areas for improvement. With this knowledge, agencies can see just what potential patients, contract partners, and referral sources see when looking for hospice providers.

***Audience: All | Level: Intermediate***

### **G-2 Top 10 state and federal hospice deficiencies**

**Colleen Bryan, MSNEd, RN, Consultant/Educator, JCC Consulting**

Overview of the most commonly cited state and federal regulatory deficiencies, and how those citations reflect deficient administrative and clinical practices and how to prevent and correct these.

***Audience: Administrators, Compliance, Nurses, Supervisors | Level: General***

### **G-3 The Use of Ketamine for Pain Management in the Hospice Patient**

**Kiran Hamid, R.Ph., Hospice Clinical Pharmacist, ProCare HospiceCare**

Ketamine has long been used as an FDA approved medication for general anesthesia. Recently, there has been increasing interest in its off-label use for pain control, in patients with refractory pain. This presentation will examine the role of ketamine for pain management in hospice patients.

***Audience: Physicians, Nurses, Clinical | Level: General***

### **G-4 They keep asking for money back? How to Calculate your Proportional Cap**

**Jill Schuerman, Schuerman Business Consulting**

Show attendees how the proportional CAP is calculated. Discuss how admissions of hospice patients transfers and live discharges can affect your CAP, as well as those patients that live longer than the CAP has intended. How to monitor monthly so you can prepare for the end of the CAP

year. ***Audience: Administrators, Office, Billing | Level: General***



**Group H**  
**Saturday Aug. 1, 2021**  
**4 p.m. to 5 p.m.**

**H-1 Advanced Heart Failure: Clinical & Communication Pearls In Hospice Care**

**Erin Donaho, MD and Brandii Niles Seasons Hospice & Palliative Care**

Learn and discuss the ACC/AHA HFSA guidelines for advanced heart failure including medications, ICDs, inotropes and LVADs learn how to navigate difficult clinical conversations about prognosis and treatment via a case study format.

***Audience: Nurses, Physicians | Level: Intermediate***

**H-2 Documenting for Relatedness: Better Care through Compliance**

**Carol Javens, Hospice Implementation Manager, Axxess**

Axxess Hospice expert Carol Javens will discuss determining relatedness in hospice care and educate you on how to pass surveys and audits when documenting unrelated treatments and diagnoses. Learn how to determine relatedness, document unrelatedness, and determine changes in patient status.

***Audience: Administrators, Billing, Nurses, Physicians | Level: General***

**H-3 Bereavement Support in the Virtual Space**

**Laurie Esposito and Emily Payma, Community Healthcare of Texas**

This session will provide an overview of how to provide various bereavement activities in the virtual space, including support groups, memorial services, educational, activities, & kids grief workshops. We will overview technology, adapt curriculum, overcoming the tech barrier, hands on activities.

***Audience: Bereavement, Chaplains, LPC, SW, Volunteer Coord. | Level: Intermediate***

**H-4 Question-Answer-Plan-Implement: Using QAPI: Hospice Conception to Fruition**

**Bobbie Warner, RN, BSN, Director of Education at Community Health Accreditation Partner (CHAP)**

QAPI is an integral component of a successful organization. This presentation is to enforce the importance of a Quality Improvement program initiated during agency start up and evolving as the agency grows.

***Audience: Administrators, Compliance, Billing, Nurses, Physicians | Level: General***



## Day 3

**Monday, Aug. 2, 2021**

### **8:00 AM to 8:30 PM | Celebration of Life**

As healthcare continues to grow and change, many fear we are losing our heart. One way to make certain we keep it is to continue practicing exquisite self-care by honoring and sharing our personal grief and allowing others to support us as much as we care for others. Join us Monday morning at 8 a.m. as we gather to remember those we care for who have died.

**8:45 a.m. to 9:45 a.m.**

### **PLENARY: COVID-19 - Lessons learned from Hospice/Palliative Care Team**

**Tommie Farrell, MD & Lauren Templeton, DO, HMDC, Hendrick Hospice**

We will discuss changes made to our joint Hospice and Palliative Care teams in response to the case load and clinical need during the pandemic. Key elements: restructuring of the team and processes, Integration to hospital and hospice needs, discussing code and ventilator decisions, IPU transition.

**9:50 a.m. to 10:50 a.m.**

### **PLENARY: Protecting the Vulnerable Hospice Patient**

**Amanda Abbott, DO, & Celia Murillo, MD & Kelly Klein, MD, Texas Tech University Health Sciences Center**

Abuse may be in the form of neglect, financial, physical, emotional, or sexual abuse, and the signs are not always obvious. Hospice patients are among those most vulnerable to abuse. Hospices need to know what they can do to protect their patients from abuse and what is required by law.

**11:00 a.m. to 12:00 p.m.**

### **PLENARY: Dying Colorblind the advancement of DE&I**

**Demetress Harrell, CEO, Hospice in the Pines**

This influential presentation will change how hospice team members provide care to the dying person of color. While many have begun the dialogue of diversity, equity and inclusion within their programs, we often think all deaths are the same. This presentation will cultivate an action of change.

**Get Social: Get the latest updates from TNMHO before the event and onsite, share your own experience, and photos and get a live feed of what your fellow attendees are saying!**

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## CONFERENCE INFORMATION

**RECORDING SALES:** The majority of sessions will be audio recorded. The recordings will be available for purchase at Convention Media's booth by the registration desk during the conference.

**Target Audience:** Hospice Physicians, Nurses, Clinical and Support Staff, Billers, Social Workers, Chaplains, Administrators, Owners, Managers, Volunteer Coordinators, Bereavement Professionals, Aides and Volunteers.

### Overview:

The purpose of this education activity is to enhance the comfort and skills of the General and Hospice and Palliative Care Professional in the area of Interprofessional pain management by addressing skills for working with patients and families with multiple disciplines in an effort to serve the patients and families.

### Learning Objectives:

- Identify appropriate ethical boundaries that honor your professional role.
- Identify appropriate means of managing personal needs to protect your professional role.
- Discuss techniques to help patients and their families to validate their decisions at the end of life.
- Describe current standards for determining hospice eligibility.
- Describe guidelines regarding coverage of medication under the Hospice Medicare Benefit and its revisions.
- Discuss trends related to healthcare delivery which impact hospice and palliative care.
- Outline key components of what hospice faces in terms of federal policy.
- Identify the role of clinicians in providing realistic prognoses for patients with advanced illness.

*Continuing Education for Admin, SW, LPC, Up to **13** Hours of CE:*

*Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Social Work Examiners.*

*Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Examiners of Professional Counselors.*

*Texas & New Mexico Hospice Organization is an approved provider of continuing education for Hospice Administrators by the Texas Health and Human Services Commission.*

*Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.*

## CONTINUING EDUCATION PHYSICIANS AND NURSES

### Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Texas & New Mexico Hospice Organization. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



This activity was planned by and for the healthcare team, and learners will receive **13** Interprofessional Continuing Education (IPCE) credit for learning and change.

### Credit Designation for Physicians

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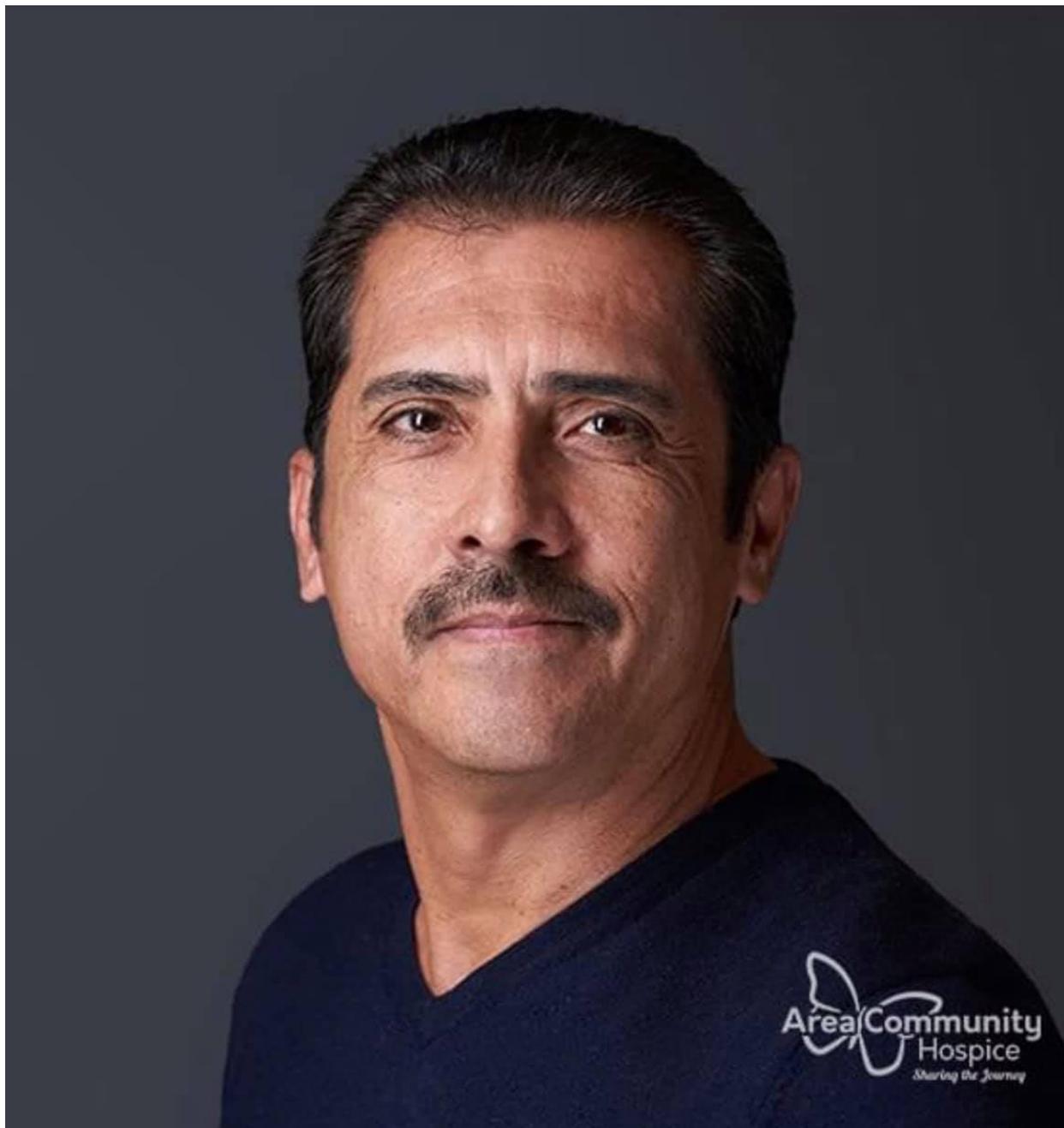
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