

TNMHO ♥



TEXAS & NEW MEXICO
HOSPICE ORGANIZATION

Texas & New Mexico Hospice Organization Presents:

Texas Regulatory and Medicaid Hospice Conference



October 6-7, 2020 — Virtual Conference

This educational activity is jointly provided by AXIS Medical Education and the
TX & NM Hospice Organization

Day 1 — October 6th

Plenary Session - 9:00-10:00 AM

HCCSA Regulation in Texas: Challenges and Opportunities

David Kostroun, Deputy Executive Commissioner of the Regulatory Services Division at the Texas Health and Human Services Commission (HHSC)

Presentation and discussion on trends in the regulation of HCSSAs in Texas, including challenges, opportunities, and potential policy changes to take to the 2021 Texas Legislature. Discussion will include HCCSA and HHSC response to COVID-19, including areas for improvement.

Audience: All | Level: General

Day 1 — October 6th - **Sessions****10:30 – 11:30 PM Session I****Complaints, Investigation Requirements for ANE**

Jennifer Morrison & Rosalind Nelson-Gamblin, Long-Term Care, Regulatory Services, Texas Health and Human Services Commission

Discussion of the top ten complaint reasons consumers and interested parties give for complaints against hospice agencies in Texas. The presenters will list and discuss the top ten complaint reasons consumers and interested parties give for complaints against hospice agencies in Texas. Also, presenters will lead a discussion of relevant state regulations and federal conditions of participation, including reportable incidents, quality assessment performance improvement projects related to client complaints and incidents of unprofessional conduct by licensed staff and misconduct by unlicensed staff.

Audience: All | Level: Intermediate

12:30 – 1:30 Session II**Medicaid Hospice Utilization Review**

Lianne Pacl, RN and Rachel Talamantez, RN, BSN and Margaret Killoran, Texas Health and Human Services Medicaid Hospice Utilization Review (MHUR) program

The presentation will discuss federal regulations and state rules applied to the Medicaid Hospice Utilization Review (UR) program. An overview of the scope and responsibilities of UR; the documentation request and clinical review process, including criteria for approval or denial determinations and provider appeal rights. Education and information will be provided on common reasons for denial and how to avoid and upcoming proposed changes to Texas Administrative Code, Chapter 30.

Audience: All | Level: Intermediate

2:00 – 3:00 Session III

Texas Medicaid Hospice Policy Overview

Jennifer Marshall, Program Specialist, Texas Health and Human Services

This workshop will cover any new policy and legislative changes that may impact the providers, overarching Center for Medicare & Medicaid Services (CMS) requirements, determination of reimbursement, billing and coordination for hospice services for those who are in a managed care program, such as, but not limited to STAR+PLUS and CHIP. In addition, the Medicaid Hospice Provider Manual will be highlighted along with links to the HHSC website on where this content can be located.

Audience: All | Level: General

Day 2 — October 7, 2020 - Sessions

9:00 – 10:00 Session IV

Navigating the Hospice Enrollment Process (Medicaid)



Dana L. Collins Director, Contract Administration and Provider Monitoring

HHSC Medicaid & CHIP Services, Contract Administration and Provider Monitoring Department (CAPM) will walk through the process for submitting a Hospice open enrollment application for contract as well as the most common enrollment errors and omissions we see when applicants submit their documents and answer questions related to the contracting process.

Audience: All | Level: General (CEUs, but No CNE)

10:30 – 12:00 Session V

TULIP



Stephanie Allred (Director), PhD & Trent Banks (Manager), LTC Regulatory Licensing and Credentialing at Texas Health and Human Services Commission

TULIP is the web-based licensure system for the Health and Humans Services Commission. The Texas Unified Licensure Information Portal is designed for licensed long-term care providers. The system is designed to be more efficient, including electronic payments and instant access to licensure information. Providers are required to submit all licensing applications through TULIP, as the agency no longer accepts paper applications. TULIP can be overwhelming to hospices and this presentation will provide information on the new system and how to gain access and where to find additional resources.



Audience: All | Level: Intermediate (CEUs, but No CNE)

1:00 – 2:00 Session VI**Medicaid Hospice Eligibility: Forms and Authorizations**

Keith Despain, Provider Relations Business Support Analyst, Texas Medicaid & Healthcare Partnership

Presentation on the Texas Medicaid & Healthcare Partnership and the Long Term Care systems for Texas Medicaid Providers. In this session Keith will discuss how to create a TMHP account for Hospice Providers to submit claims, verify client eligibility, Remittance & Status Reports, Hospice Provider Account Administrator Options and Hospice Provider Technical Assistance and Claims Assistance.

Audience: All | Level: Intermediate

2:30 – 3:30 Session VII**PASRR and Hospice**

Valerie Krueger, Mental Health PASRR Program Specialist, and Terry Hernandez, QIDP, CMP, and CTCM, Program Manager for the HHSC PASRR Unit at Texas Health and Human Services

Pre-admission Screening and Resident Review (PASRR) is a federally mandated program that requires all states to pre-screen all individuals, regardless of payor source or age, seeking admission to a Medicaid certified nursing facility to identify whether a person is suspected of having mental illness (MI), intellectual disability (IDT) or development disability/related condition (DD/RC). This presentation will cover the role of hospice providers and nurses as referring entities in PASRR. We will discuss hospice recipient's eligibility for PASRR Specialized Services, the Intent of PASRR Specialized Services, required participation of Hospice Provider at IDT meeting, IDT Consensus on recipient receiving PASRR specialized services, and NF authorizations.

Audience: All | Level: Intermediate

CONFERENCE INFORMATION

Target Audience:

Administrators, Billers, Managers, Nurses, Clinical, QA and Compliance, and Support Staff

Overview:

The purpose of this education activity is to enhance the comfort and skills of the General and Hospice and Palliative Care Professional in the area of Texas Regulatory Programs and Components by addressing skills for working with patients and families with multiple disciplines in an effort to serve the patients and families.

Learning Objectives:

1. Identify and discuss Medicare/Medicaid program changes.
2. Explain the components of effective documentation for hospice services.
3. List and describe the top three complaint reasons and provide an example allegation of each.
4. Describe the state and federal regulations for regulations and state form for provider investigations.
5. Describe the state and federal regulations for regulations and state form for QAPI projects.
6. Apply the regulations and recommend one area of study for its governing body to address in subsequent QAPI activities.
7. Explain the provider enrollment process.
8. Outline strategies for better patient care and outcomes at end of life.
9. Discuss patient research that addresses evidence-based approaches to proceed with quality patient care.

Admin, SW, LPC Continuing Education: 8.5 hours of continuing education for Hospice Administrators and Social Workers and LPC's.

Texas & New Mexico Hospice Organization is an approved provider of continuing education for Hospice Administrators by the Texas Health and Human Services Commission.

Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Social Work Examiners.

Texas & New Mexico Hospice Organization is an approved provider of continuing education by the Texas State Board of Examiners of Professional Counselors.

CONTINUING EDUCATION NURSES

Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by AXIS Medical Education and Texas & New Mexico Hospice Organization. AXIS Medical Education is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Credit Designation for Nursing

AXIS Medical Education designates this continuing nursing education activity for a maximum of **6.0 contact hours**.

Learners are advised that accredited status does not imply endorsement by the provider or ANCC of any commercial products displayed in conjunction with an activity.

Disclosure of Conflicts of Interest

AXIS Medical Education requires instructors, planners, managers and other individuals and their spouse/life partners who are in a position to control the content of this activity to disclose any real or apparent conflict of interest they may have as related to the content of this activity. All identified conflicts of interest are thoroughly vetted by AXIS for fair



balance, scientific objectivity of studies mentioned in the materials or used as the basis for content, and appropriateness of patient care recommendations.

The faculty listed below reported no financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity.

Dana Collins	Jennifer Morrison
David Kostroun	Rosalind Nelson-Gamblin
Keith Despain	Stephanie Allred
Jennifer Marshall	Trent Banks
Valerie Krueger	Terry Hernandez
Margaret Killoran	

The planners, managers and reviewers listed below reported no financial relationships or relationships they or their spouse/life partner have with commercial interests related to the content of this continuing education activity: **Brandie Baker, CAE, Larry Farrow, MPA, Holly M. Hampe, DSc., RN, MHA, MRM, CPHQ, Dee Morgillo, MEd., CHCP, Maxcine Tomlinson, LMSW**

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed in this activity should not be used by clinicians without evaluation of patient conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Americans with Disabilities Act

In compliance with the Americans with Disabilities Act, we will make every reasonable effort to accommodate your request. For any special requests, please contact TNMHO at (512) 454-1247 before the meeting dates.

Requirements for Nursing credit:

- Attend/participate in the educational activity and review all course materials.
- Complete the CE Attestation form online on the virtual conference platform. Instructions will be provided.
- Upon successful completion of the online form, your statement of completion will be presented to you to print.



REGISTRATION FORM

Texas Regulatory and Medicaid Hospice Virtual Conference Oct. 6-7, 2020

REGISTRANT INFORMATION

TYPE or PRINT the following information. Please complete a separate form for each participant; photocopy as needed.

Name _____

Professional Designation (e.g., RN, LVN, MSW, etc.) _____

Title _____

Organization _____

Address _____

City _____ State _____ Zip _____ Phone (____) _____

Email (required) _____

REGISTRATION FEES

Out-of-state providers register as members (may not have locations in Texas or New Mexico)

Please circle the option that applies

	Member	Non-Member
Early Registration (register by 09/01/2020)	\$225	\$325
Regular Registration (register by 9/25/2020)	\$250	\$350
Late Registration (register after 9/25/2020)	\$275	\$375

Check if you require special services to fully participate in the program. Attach a written description of your needs.

Full payment MUST accompany all registrations.

Registrations without payment attached will be returned. The postmarked date of mailing will determine the registration rate. Make checks and charges payable to Texas & New Mexico Hospice Organization. (TNMHO TAX ID #: 75-1870672)

If paying by **credit card** please register at: <https://www.txnmhospice.org/product/texas-regulatory-and-medicaid-hospice-conference/>

CANCELLATION POLICY: Cancellations received by email by 5:00 p.m. on September 30, 2020, will be entitled to a refund, less a \$75 administrative fee. Cancellations after September 30, 2020, and conference "no-shows" forfeit their entire registration fee. Substitutions are welcome. Please advise T&NMHO by email if a substitute will be attending in your place. Telephone cancellations CANNOT be accepted; emailed cancellations will be accepted. MAIL PAYMENT TO: TNMHO, 1108 Lavaca, Suite 727, AUSTIN, TX 78701 Telephone: (512) 454-1247. Email: bbaker@txnmhospice.org with substitutions and cancellations.

Consent to Use of Photographic Images: Registration and attendance at, or participation in, TNMHO meetings or other activities constitutes an agreement by the registrant to TNMHO's use and distribution (now and in the future) of the registrant or attendee's image or voice in photographs, videotapes, electronic reproductions and audio tapes of such events and activities.

Thank you to Texas Health & Human Services for Supporting Our Hospice Community!



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the expertise
you deserve.



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